



Some of the typical questions we are asked when discussing websites and related services....

I can register a domain name for £6, why do you charge £25?

We offer a fully managed domain registration service taking care of all the technical aspects of configuring your chosen domain i.e. pointing to web servers (dns), setting up email accounts etc.

Can I make changes to the website?

YES! As a courtesy to all hosted accounts we will make minor changes to the website throughout the year with no additional charges. More substantial changes such as gallery updates or new pages etc will be chargeable at £40 per hour.

Can I update the website myself?

YES! Depending on the exact level of control wanted there are various ways that a client can update their own website. Typically speaking, building in additional functionality to update the website themselves would add at least £200 for the build cost.

Can I sell products online?

YES! Although to what level and cost depends entirely on the number of products and degree of functionality required. PayPal is a great option for introducing a simple selling option within a website and costs are minimal. Alternatively, a complete ecommerce solution will be ideal for larger product ranges and more sophisticated payment options.

Will my website appear on Google?

YES! Although we can NEVER GUARANTEE ANY SORT OF SEARCH ENGINE LISTING we are confident that within 6 months a website will be naturally indexed with Google and other search engines. Along with providing a "standard compliant" website we ensure all the fundamental search engine optimisation code is in place i.e. Keywords, Descriptions, Page Titles, Image tags etc otherwise known as "Meta Data".

Additionally, we encourage the client include their new domain name on any current advertising, letterheads and business cards and any other promotional material. We will also discuss further option with clients such as establishing link exchanges with other websites to increase traffic to their website and ultimately speed up or improve their natural placement.

I can get a website built for £100, why pay £499?

All of our websites are designed and tailored for each clients requirements resulting in a website which not only looks great and is technically accurate but is totally unique. We NEVER use templates or re-use older designs to build our websites and we will always build websites that can be expanded and developed at a later stage with ease.

Do I have to host my website with dentons?

No. Hosting has been included as a convenience and is purely optional. We encourage hosting with us when possible as it makes everything easier to control and the client knows where to call should they require changes. If a website is hosted elsewhere we are no longer responsible for any email or other technical issues.